Need Help? We Are Here!

From The Director’s Chair

Welcome, MSASS students, as we begin another exciting academic year!! Whether you are a brand new student (in that case, welcome to the Mandel School!), or if you have been here a while (in that case, welcome back!!), the staff of the Harris Library is thrilled to see all of you and to offer any assistance we can as you start along the path to a new semester.

As always, the Harris Library is really your one-stop-shop for all things MSASS - from a quiet place to read or study, to a great place to write your papers, we are here for YOU! Need to check out that reserve book? Come to the Circulation Desk, and we will assist you! Have a few minutes between classes and want to check your email? Stop in and log on to one of the computers across from the Circulation desk, or in our computer lab. Thinking about making a printout or photocopy of that PowerPoint presentation that your professor put on Blackboard? Use the Harris Library Xerox machine!

While the Harris Library is a great place to accomplish a lot of quick and easy tasks, remember that there are 4 professional librarians and two professional support staff to help you succeed when you need more complex help. We offer reference and research assistance to all students throughout the semester, so if you are not finding the kinds of books or articles you are seeking, stop by the Reference Desk, give us a call at 216-368-2302, or send an email to harrisref@case.edu, and one of our librarians will be happy to assist you.

And, if you're working from home, or if you complete most of your work when the library is closed, don't forget to visit the Harris Library website at case.edu/harrislibrary. There you can find plenty of valuable tidbits, from library hours and policies, research databases, and topic-based resources, to assist you.

As we enter into fall semester 2011, the Harris Library sends each and every one of you best wishes for an amazing academic year!! Hope to see you soon!

(By Samantha Skutnik, Director/Librarian)

New Reference Computers!

Stop by and log into one of the Harris Library's brand new computers located in the reference area! The three public workstations across from the Circulation Desk, along with the three computers on the 3rd floor atrium of the Harris Library, have just been replaced! The new Dell Optiplex 990 machines come equipped with an Intel Core i5-2400 processor, a 500GB hard drive, and 2.23 GB of RAM. They currently run Windows XP and Microsoft Office 2010, and you will find 4 USB ports on the front of each machine. So, stop by, log in, and enjoy the increased speed and reliability of our new workstations!

(By Samantha Skutnik, Director/Librarian)
MSASS honors one of the Harris Library's own staff members!!

Every year, the Mandel School hosts the "MSASSy Awards" ceremony, which culminates in a deserving staff member receiving the B. Lenora Benson Award for Excellence. This award honors an exemplary employee who exhibits unselfish service, who works toward the goals and mission of their department, MSASS & the University, who embraces teamwork, who has an unfailing work ethic, and who exemplifies pride and interest in his/her daily job.

On August 12th, 2011, the Harris Library's Dorothy Maroff was selected to receive this prestigious award!! Dorothy is the Harris Library's Assistant to the Director / Webmaster, and she has been employed by CWRU since 1967 (that is an amazing 44 years of service)!! Dorothy truly embodies the institutional knowledge of CWRU and MSASS; her dedication and commitment to the Harris Library is evident in everything she does. From ordering materials and supplies, to keeping the library's budget in line, to working on the website and overseeing articles, layout & editing for the Harris Library Update Newsletter, Dorothy does it all!!! She works quietly and behind the scenes, but her efforts are felt on a daily basis by every library staff member and patron.

Congratulations to you, Dorothy, on an honor well deserved!! As Director, I would like to speak on behalf of all Harris Library staff members when I say that we are truly proud to have you as one of us!! Thank you for all your hard work and years of devotion to CWRU, to MSASS, and most of all, to the Harris Library!! We couldn't do what we do without you!

(By Samantha Skutnik, Director/Librarian)

Scholarly Journal Articles are Available in the CWRU Research Databases

Google –vs– CWRU Research Databases
(Social Work Abstract database)
Subject example: “evidence-based practice”

Did you try to Google it? I did; there are over 18,200,000 results!! Even if you use the Advanced Search boxes, there are 1,350,000 results!!

What to do, what to do?
Go to a CWRU Research Database.

Try the exact search in the Social Work Abstract database. There are over 200 results!!

The Social Work Abstracts database indexes journal articles that encompass information related to the social work field. There are about 30,000 records, spanning from 1977 to present date. The database is produced by the National Association of Social Workers. This database is an excellent source that provides professional and scholarly resources in the field of social work.

Remember Google is available to all, the CWRU Research Databases, such as the Social Work Abstract database, is a paid subscription and only available to the CWRU community.

For additional Evidence-based practice materials available in the Harris Library, please click on the Library Pathfinder, Where To Start: Evidence-Based Practice.

(By June Hund)

Daily Excuse

“My flash drive got sick from a cyber virus and vomited my homework into randomized bytes of data onto my hard drive causing my computer to crash.”
(Retrieved from: http://www.adjunctnation.com/)
New Campus Wireless Network Is Safer, Faster

Just before classes began, the Information Technology Services (ITS) of CWRU launched a new wireless network called CaseWireless. This new network is only open to faculty, staff, and students of the university via a secure login with your CaseID and password. As a result, it is far more secure than the older and public CaseGuest network. In addition, the new network has connection speeds up to five times faster than the old network.

The biggest benefit for students, faculty, and staff is when you are logged into CaseWireless, you are already authenticated as a member of the CWRU community and do not need to use VPN. You will get seamless access to services and subscriptions such as the libraries’ research databases and electronic journals just like you would if you were at a desktop with a wired on campus connection in your office or in the library. For security and ease of use, it is recommended that faculty, staff, and students use the new CaseWireless network when possible. You will still need to use VPN from all off-campus connections or if you decide to use the CaseGuest network which will still be freely available everyone.

To connect to the new CaseWireless network, access your wireless options and find the CaseWireless network. When you try to connect you will be prompted for your CaseID and password. After entering that information, you will likely need to accept one or more security certificates the first time that you connect before the connection is established. You should then be connected to a fast and secure network here on campus. If for some reason you run into any problems connecting to CaseWireless or have any questions about it, please contact the University’s ITS Help Desk at help.case.edu or 216-368-HELP.

Volunteers Needed to Test Wireless Printing

Many students bring laptops into the library to write or finish up their papers prior to class. When it comes time to print out those papers, however, it can be a hassle to transfer the paper to one of the library desktop computers just to print it out on the Xerox. The librarians have noticed this hassle and are hoping to try to find a solution. During the fall semester, I will be coordinating a small group of students to test out the possibility of printing wirelessly to the library’s Xerox from their laptops. I’m looking for some volunteers for this project. Participation would only include initial setup and instruction with some brief follow up interactions about the service. Initially, the group will be small (no more than 10 students) with preferably a mix of Mac and Windows laptops, but may expand later in the semester depending on how it goes. If you are interested, contact me, Rebecca Bailey, via email at rebecca.bailey@case.edu, by phone at 216-368-1355, or stop by the library and ask for me.

(BY Rebecca Bailey)

Word Defined

Word:  Study

Definition:

1. The act or process of studying.
2. Attentive scrutiny.

Don’t forget to study!
Be prepared!

(By Rebecca Bailey)
Blackboard 9.1 is Finally Here

If it’s been a while since you have logged onto Blackboard, it might look considerably different. On May 14 the University upgraded Blackboard to version 9.1, which incorporates most of the familiar tools from previous versions with several new features and changes to its appearance.

The most significant modifications are to the interface. Users can readily adjust their course menus and rearrange the items in each content area by dragging and dropping them using the mouse. Also, the Home Page reveals not only posted announcements, but other tools including a calendar, a to-do list, assignment due dates, and various alerts. Instructors have the option to customize this page to show what they wish their students to see.

Another change involves no longer having a separate Control Panel screen in a course. The Control Panel now appears beneath the course menu on the left side of the screen and allows the instructors to view the content of their course site as they create it. In addition, instructors can upload several files at once by dragging and dropping them into Blackboard, or browsing to files save on the computer and uploading them the traditional way. All these files are added to a central location, and can be linked anywhere in the course site.

The process to add content from YouTube, Flickr and SlideShare into a course has been streamlined as well, and Blackboard 9.1 also has integrated blog and wiki tools. The Digital Drop Box is no longer available but has been replaced with the new Blackboard Assignment feature, which has greater reliability and eliminates the need for students to email assignments. However, items like tests and surveys, SafeAssign, announcements, calendar, email, self and peer assessment, and the Grade Center are all still available in Blackboard 9.1. More information and tutorials are available on the Harris Library Blackboard webpage: http://msass.case.edu/harrislibrary/Faculty/facblkbrd.htm

Viewing Your Library Account

Do you realize that you can review your library account, and renew books and other items online? You also have the ability to check the status of your OhioLINK requests.

1. To access your account, click on the My Library Account link of the Case Libraries Catalog (http://catalog.case.edu/).
2. On the following login screen, enter your Case network ID and password in the form on the left-hand side.
3. Hit the Submit button.

If you have requested books and other items through OhioLINK, you will see a list of them and their status on the next screen. Click on the Items currently checked out link on the upper left-hand side to review a list of books that you have borrowed. The next screen will present a list of items that are currently checked out to you and their due dates. Also, you will be able to view any fines that you may have.

You can renew items within a week that they are due by either:
1. Clicking a check in the box next to the title that you wish to renew and hitting the Renew Selected button.
2. Or just clicking the Renew all button.

The next screen will prompt you to confirm or cancel your renewal request by clicking the Yes or No button. If you have borrowed a large number of materials, you can easily locate the earliest due date by clicking the Sort by Due Date button.

Another handy feature of your library account is the ability to store a list of items that you have borrowed from the Case Libraries. This is particularly useful if you need to verify a title that you have used in the past. To enable this feature, click on the My Reading History button and select Opt In. The Reading History option only tracks items borrowed from the Case Libraries and only you can access the information that it contains.

Please feel free to contact a Harris Librarian if you wish to become more familiar with your library account.
Library Resources for SASS 470: Social Policy

Students frequently have questions about finding information for their Social Policy course assignments, particularly finding legislation text. A great place to start is the Harris Library Policy Pathfinder, which contains a list of recommended books, journals, websites and Research Databases. It also has tips on using the catalog and other library databases to find information on your topic.

The Policy Pathfinder is located in the Students section of the Harris Library website under Pathfinders, or you can find it at the following web address:

http://msass.case.edu/harrislibrary/LibStudents/pathfinders/policy.htm

One of the best Research Databases to use is ProQuest Congressional Universe (formerly Lexis Nexis Congressional Universe), which is available electronically through the Research Databases and provides comprehensive details on U.S. legislative information. Users can search an index of congressional publications from 1970 to the present, retrieve CIS Legislative Histories of public laws from 1970 onward, find testimony from congressional hearings, and track bills as they move through the House and Senate. Also, users can search the Congressional Record and Federal Register.

A good place for information on state legislation is the Ohio Capitol Connection, the Ohio legislative and governmental information service. You can find this resource in the Research Databases and it contains information on bill tracking, the full text of bills, the administrative code and revised code, committee rosters, and background on legislators.


If you need to present opposing viewpoints on a particular issue, it might be helpful to locate editorials or opinion pieces. You can do this in SocINDEX and Academic Search Complete by selecting Editorial under Document Type. The Research Databases located under the News category is also a great place to find editorials.

Please do not hesitate to contact the Harris Librarians if you need additional help on finding information about a particular policy.

(By Kristen Kirchgesler)

Gerson Case Moved

Some of you may have noticed that the large display case that used to be at the back of the main floor of the Harris Library is no longer there. This display case honors MSASS alumna Eleanor R. Gerson (SASS '66), who was a very influential and active philanthropist, and an ardent supporter of education in the northeast Ohio area. The Gerson exhibit has been moved to the third floor of the Harris Library, outside the Nonprofit Studies Room, which, in addition to housing the Harris Library's nonprofit resources, also houses our historical collection. The glass case fits perfectly across from the top of the staircase, and is naturally illuminated from the roof's skylights.

In its place on the main floor of the Harris Library, we have arranged an additional study table with two chairs, a lamp, and a power-strip for laptop charging. Hopefully, you will find this extra study space of valuable use, but I do encourage each of you to take a moment to travel upstairs and appreciate the Gerson display case in its new location!

(By Samantha Skutnik, Director/Librarian)
Harris Library

Hours

Fall 2011

August 29, 2011– December 9, 2011

Sunday                      11 a.m. - 5 p.m.
Monday          8 a.m. -  7 p.m.
Tuesday         8 a.m. -  7 p.m.
Wednesday              8 a.m. -  7 p.m.
Thursday                         8 a.m. -  7 p.m.
Friday         8 a.m. -  5 p.m.
Saturday                      11 a.m. -  5 p.m.

EXCEPTIONS:

September 5   CLOSED – Labor Day
November 23   Wed. OPEN - 8 a.m. – 3 p.m.
November 24   Thurs. CLOSED - Thanksgiving
November 25   Fri. CLOSED - University Holiday
November 26   Sat. OPEN - 11 a.m. - 5 p.m.
November 27   Sun. OPEN – 11 a.m. - 5 p.m.

NOTE: The Computer Lab always closes
15 minutes before the Library.
Please check for posted closings of the Lab due to class use.

Changes will be made to this schedule as needed.
Please note that even though we try to maintain the schedule we
post, it is subject to change as needed usually
because of situations beyond our control.

Note: Our hours are always posted on our website at:
http://msass.case.edu/harrislibrary/General/genhours.htm

The Harris Library

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the Harris Library website at
http://msass.case.edu/harrislibrary/General/genlibpubs.htm

Please direct all comments and questions to
Dorothy H. Maroff, Editor, dhm2@case.edu
New Acquisitions: Books


Chatterjee, P. (2010). *A story of ambivalent modernization in Bangladesh and West Bengal: The rise and fall of Bengali elitism in South Asia*. New York: Peter Lang. [MSASS Emeriti Faculty publication]


Da Roit, B. (2010). *Strategies of care: Changing elderly care in Italy and the Netherlands*. Amsterdam: Amsterdam University Press; Manchester: Manchester University Press [distributor].


Marcy, W. L. (2010). *Politics of cocaine: How U. S. foreign policy has created a thriving drug industry in Central and South America*. Chicago, IL: Lawrence Hill Books: [distributed by Independent Publisher’s Group].


New Editions of Old Favorites: Books


New Acquisitions: Media
(Not in APA format)

DVD
DESCRIPTION: 1 videodisc (56 min.) : sd., col. ; 4 3/4 in
SUMMARY: Focusing on the subprime mortgage crisis, this edition travels to Cleveland, Ohio, the heart of the nation's mortgage meltdown. Bill Moyers also get perspective on the financial crisis and 'the great deflation of Wall Street' from William Greider.
CALL NUMBER: MEDIA 999 DVD

DVD
DESCRIPTION: 1 videodisc (39 min., 12 sec.) : sd., col. ; 4 3/4 in
PERFORMER: Commentary by Alan Kazdin.
SUMMARY: Spotlights three primary caregivers of one or more young children who are taking part in a program for at-risk caregivers called Parent Aide. They are filmed at their worst and also at their best as they apply new behavior-modification techniques to the children's actions as well as their own
CALL NUMBER: MEDIA 1000 DVD

DVD
DESCRIPTION: 1 videodisc (ca. 240 min.) : sd., col. ; 4 3/4 in
SUMMARY: Dr. Russell-Chapin's Clinical supervision: theory and practice, features a supervision session that demonstrates five different approaches to supervision, offering opportunities for observation and analysis that will help in developing an individual approach to supervision
CALL NUMBER: MEDIA 1010

DVD
DESCRIPTION: 1 videodisc ( 60 min.) : sd., col. ; 4 3/4 in
**SUMMARY:** In this video Beck identifies the three-step approach he applies to therapy: one, develop the therapist-client relationship; two, try to identify the specific cognitive problem; three, try one or more interventions. After the introduction, Beck role-plays with a volunteer from the audience using a real-life patient case for the scenario

**CALL NUMBER:** MEDIA 996 DVD


**DVD**

**DESCRIPTION:** 1 videodisc (ca. 100 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** "In Dialectical Behavior Therapy for Adolescents With Multiple Problems, Alec L. Miller demonstrates this compassionate, principle-based therapy for clients who have difficulty regulating emotions and behaviors. Emotional dysregulation is common among adolescents, often leading them to self-injurious behavior, including suicide. Studies have shown that dialectical behavior therapy can significantly reduce suicide attempts and help adolescent clients deal with multiple problems. In this session, Dr. Miller works with a 17-year-old boy who is depressed, abusing marijuana, and who has recently contemplated suicide. Dr. Miller highlights the client's strengths while trying to obtain commitment to treatment in order to reduce his depression and marijuana use and build a life worth living. Dialectical Behavior Therapy (DBT) is a compassionate, principle-based psychotherapy for suicidal multiproblem, multidiagnostic individuals who have significant difficulty regulating emotions and behaviors. Developed by Marsha Linehan, DBT was first introduced over a dozen years ago as a treatment for suicidal and self-injurious individuals diagnosed with borderline personality disorder (BPD)"—Container.

**CALL NUMBER:** MEDIA 1004 DVD

**Evaluating social work practice [videorecording]: A user friendly approach** / Produced for the Boston College Graduate School of Social Work by B.C. Audiovisual Services; producers and writers, Pauline Collins, Karen Kayser; director/producer, Yoshio Saito. New York, NY : Distributed by Insight Media, [200-?]

**DVD**

**DESCRIPTION:** 1 videodisc (26 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** "This program uses the example of a student conducting a single-system evaluation from planning through implementation to elucidate the process and dispel practitioners' fears of using outcome measures to monitor practice." -- Publisher information

**CALL NUMBER:** MEDIA 1012 DVD

**Facing diversity [videorecording] : responding to violence against women from diverse cultures** / produced by the Justice Institute of British Columbia for Victim Services Division, Ministry of Attorney General and Ministry Responsible for Multiculturalism and Immigration. Seattle, Wash. : Distributed by Intermedia, c2000

**DVD**

**DESCRIPTION:** 1 videodisc (40 min.) : sd., col. ; 4 3/4 in. + study guide (49 p.)
SUMMARY: Designed to raise awareness of the issues faced by women from diverse cultures who are experiencing or who have experienced violence in their lives. It illustrates specific, culturally-sensitive practices for police, prosecutors, and victim advocates in order to assist women to stop the violence. Useful as a teaching tool for staff and volunteer workers who work with a culturally diverse population of female victims of domestic violence.

CALL NUMBER: MEDIA 1001 DVD & MEDIA 1001g (Guide)

A hard straight [videorecording] / ITVS presents ; a One Arm Productions film ; director/producer, Goro Toshima ; producer, Lindsay Sablosky ; produced in association with ITVS. [S.I.] : One Arm Productions ; [Harriman, NY] : Distributed by New Day Films, c2004

DVD
DESCRIPTION: 1 videodisc (74 min.) : sd., col. ; 4 3/4 in
SUMMARY: San Francisco native Regina Allen spent her early years charming everyone she met, making her living as a con artist and hustler. Richard "Smiley" Salazar, a veteran of foster homes, juvenile detention and life on the streets of San Fernando, CA, found a home in gang membership. Aaron "Shep" Shepard, sentenced to one year as an accessory to armed robbery, has spent more time in prison on petty parole violations than for his original conviction. A public fascination with crime and criminals is paralleled by a lack of concern for the difficulties facing people as they leave the prison system. The film uses the personal histories, observations, remembrances, and hopes and fears of Regina, Smiley, and Shep to illustrate that getting out and staying out of prison are two very different things.

CALL NUMBER: MEDIA 1005 DVD


DVD
DESCRIPTION: 2 videodiscs : sd., col. ; 4 3/4 in
SUMMARY: "... invites the learner into recorded interviews through a set of pre-programmed stops and requests for their interviewing questions and responses."--Cover

CALL NUMBER: MEDIA 995 DVD


DVD
DESCRIPTION: 1 videodisc (54 min.) : sd., col. with b&w sequences ; 4 3/4 in
SUMMARY: "A two-part documentary series about America's first suburbs. America's 'first' suburbs, those suburban communities built next to America's urban centers, were once the birthplace of the American Dream. ... Sixty years later, many of these original suburbs are facing a crisis: a dwindling tax base, population and business loss, decaying..."
infrastructure, increased racial tensions and white flight. ... [These two] half-hour documentaries use compelling, personal stories to highlight these important issues"--Container

**CALL NUMBER: MEDIA 997 DVD**

**Power and control [videorecording]: domestic violence in America** / Hillcrest Films ; director/producer, Peter Cohn. [Harriman, NY] : [Distributed by] New Day Films, [2010]

**DVD**

**DESCRIPTION:** 1 videodisc (64 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** A dramatic and timely exploration of domestic abuse, which examines the persistence of violence against women in the US, through the story of Kim, a mother of three in Duluth, MN. Duluth was the birthplace of a revolution in the way society approaches battering, and the film tells the story of the leaders from Duluth who remain on the front lines today. The film also looks at the debate launched by researchers and academics who have challenged the Duluth approach.

**CALL NUMBER: MEDIA 1006 DVD**

**Unnatural causes [videorecording]: is inequality making us sick?** / produced by California Newsreel ; in association with Vital Pictures ... [et al.] ; presented by National Minority Consortia ; series creator & executive producer, Larry Adelman. [San Francisco, Calif.] : California Newsreel, c2008

**DVD**

**DESCRIPTION:** 1 videodisc (236 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** A four-hour documentary series arguing that "health and longevity are correlated with socioeconomic status, people of color face an additional health burden, and our health and well-being are tied to policies that promote economic and social justice. Each of the half-hour program segments, set in different racial/ethnic communities, provides a deeper exploration of the ways in which social conditions affect population health and how some communities are extending their lives by improving them" -- Container insert

**CALL NUMBER: MEDIA 1002 DVD**

**Old Media Favorites now on DVD:**


**DVD**

**DESCRIPTION:** 1 videodisc (30 min.) : sd., col. ; 4 3/4 in.

**SUMMARY:** Illustrates how children come into child welfare systems, behaviors they develop to survive living in the system, and the implications for parenting. Includes parents, children & professionals speaking to these issues.

**CALL NUMBER: MEDIA 91 DVD**

**DVD**

**DESCRIPTION:** 1 videodisc (90 min.) : sd., col. with b&w sequences ; 4 3/4 in

**SUMMARY:** Examines the pain and anguish that racism has caused in the lives of North American men of Asian, European, Latin and African descent. Out of their confrontations and struggles to understand and trust each other emerges an emotional and insightful portrayal into the type of dialogue most of us fear, but hope will happen sometime in our lifetime.

**CALL NUMBER:** MEDIA 653 DVD


**DVD**

**DESCRIPTION:** 1 videodisc (44 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** Chronicles the various stages of a mother's Alzheimer's disease and the evolution of a daughter's response to the illness. The desire to cure the incurable--to set right her mother's confusion and forgetfulness, to temper her mother's obsessiveness--gives way to an acceptance which is finally liberating for both daughter and mother.

**CALL NUMBER:** MEDIA 110 DVD


**DVD**

**DESCRIPTION:** 7 videodiscs (120 min. each) : sd., col. with b&w sequences ; 4 3/4 in

**SUMMARY:** Vols. 1-3 tell the story of America's civil rights years from 1954 to 1965 ; vols. 4-7 examine the new America from 1966 to 1985, from community power to the human alienation of urban poverty.

**CALL NUMBER:** MEDIA 197, 198, 199, 200, 201, 202, 203 DVDs + MEDIA 197g (Guide – 2 copies)

**DVD**

**DESCRIPTION:** 1 videodisc (30 min.) : sd., col. ; 4 3/4 in

**SUMMARY:** Bill Moyers interviews Dr. William Julius Wilson, who believes that most inner-city blacks stay poor not because they are Black, but because they live in the wasteland of the inner city

**CALL NUMBER:** MEDIA 472 DVD

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**New Acquisitions: SERIALS**

**CASEpaper, 1460-5023, no. 143, 2011**

**CASEpaper, 1460-5023, no. 145, 2011**

**CASEpaper, 1460-5023, no. 146, 2011**

**Innovations in clinical practice: A 21st century sourcebook.**
[NOTE: Series cancelled by publisher after this volume.]

**Monographs of the Society for Research in Child Development, vol. 76, no. 1, 2011.**


King, J., & Lawrenz, F. (Eds.). Multisite evaluation practice: Lessons and reflections from four cases. San Francisco, CA: Jossey-Bass. [Also available online at OhioLINK or Wiley.]

New directions for higher education, no. 151, 2010.

New directions for higher education, no. 152, 2010.

New directions for higher education, no. 153, 2011.


New directions for youth development, no. 128, 2010.

The state of Black America.