Case Google Mail

Planning for the move to Google Apps
(Email, Docs, Sites)
# Service Comparison

## Current CWRU Services
- Sun iPlanet – 200 MB
  - IMAP or POP
  - Outlook
  - Thunderbird
  - Web URL (mail.case.edu)
- Oracle Calendar – calendar

## Google Apps Services
- Case Google Mail – 7.3 GB
  - IMAP or POP
  - Outlook
  - Thunderbird
  - Mac Mail
  - Web URL (webmail.case.edu)
- Google Docs and Spreadsheets
- Google Sites – Collaboration
- No decision yet on Calendar replacement
Timetable to Move to Google Mail

• 10,531 students moved to Google Mail
• Faculty, Staff, and Affiliates
  – Opt in now
  – New faculty and staff will be pre-provisioned starting this summer
  – Faculty and staff must be moved by 2/1/10
• Alumni - TBD
Case Google Mail

• Keep first.last@case.edu, abc123@case.edu, and any aliases
• No advertisements like a personal Gmail account
• Continue using Outlook, Thunderbird, or Mac Mail
  – Point to Google Apps server rather than iPlanet
  – Do It Yourself instructions on Case GA web page
• Web Access – go to http://webmail.case.edu rather than http://mail.case.edu
How do I move to CGM?

- Overview of service at Google Apps Home page: [http://www.case.edu/its/services/GoogleApps.htm](http://www.case.edu/its/services/GoogleApps.htm)

- Four Steps:
  1. Sign up at the Provisioning page: [https://its-services.case.edu/my-case-identity/google-apps/](https://its-services.case.edu/my-case-identity/google-apps/)
  2. Create Case Google Mail account: [http://webmail.case.edu](http://webmail.case.edu)
  3. Configure client settings (Outlook, Thunderbird, Mac Mail)
  4. Move files and folders (if needed)
How to get started

• Review your current settings – same/change?
  – IMAP, POP, webmail, handheld, other computers
  – Eudora, Thunderbird, Outlook, web interface
  – Latest updates or versions

• Detailed instructions at:
  [http://www.case.edu/its/services/StudentInformation.html](http://www.case.edu/its/services/StudentInformation.html)

• Call Center/Walk in Centers will support users during and after move
Webmail View
Outlook View
ITS Planning and Advisory Committee

ITSPAC Charter and Current Membership

Campus Information Technology Services Governance Charter

The Information Technology Services Planning and Advisory Committee (ITSPAC) will advise the Vice President for Information Technology Services and Chief Information Officer of the University on standards, policies and practices related to the selection, funding, deployment, management and assessment of information services used in support of campus-wide and school-based academic, research and administrative programs. The initial terms of reference for the ITSPAC will include, but not be limited to, the following 8 charter functions:

2. Defining and supporting the maintenance of campus-wide and unit-specific ITS policies and procedures
3. Assisting in the specification of a common technical architecture and standard operating environments on campus
4. Supporting school and departments ITS budget requests
5. Developing a detailed plan for managing advise, contingency and emergency requirements on campus
6. Development and support for an integrated enterprise resource planning environment for administrative applications
7. Information technology and academic computing needs formed on academic units in the areas of academic initiatives
Issues

• Security and Privacy
• Retention of old emails
• Support
• PDA compatibility
• Other issues?
• Questions?